



MILITARY FAMILY READINESS AND RESILIENCE SERVICES

Distinctive aspects of military life include deployments, frequent relocations, transitioning in and out of the service, lack of traditional local family support, and a culture unlike any other. Zeiders provides a wide range of direct service and professional program support expertise that helps build resilient service members and families, resulting in increased mission readiness, an enhanced quality of life and increased service retention.

Zeiders' Military Family Readiness Services

- Pre-, mid-, and post-deployment workshops and seminars
- Return and reunion program services for successful reintegration of service members and families post-deployment
- Information and Referral research and resources
- Ombudsman and Family Readiness Officer Support training development and delivery
- Internet based Multidisciplinary Communities of Practice
- Disaster Preparedness and Crisis Response, from planning to implementation support

HOW WE DELIVER

We deliver mission essential military family readiness services to over 2.25 million military and family members through in-person contact and internet-based service each year at over 60 military installations world-wide.

- Zeiders is called on by clients for: Family Support Center operations, mobilization and deployment support programming, ombudsman and family readiness officer training, disaster preparedness planning, crisis response operations, and a wide variety of program development and delivery activities for child and youth programs, exceptional family member, relocation, transition support services, family advocacy and casualty affairs.
- Our services blend tested methodologies and innovative concepts that help service and family members develop personal resilience and deal with the unique challenges of military life.
- Our services address the widely disparate needs of Military Service family readiness stakeholders, such as singles, couples, parents, reservists.
- We frequently develop and tailor unique Service-specific information to include topics such as the dynamics associated with mobilization, extended deployment, terrorism, and military policy.
- Our workshops are offered on a real-time basis to meet the ever-changing mobilization and deployment requirements of the military community.
- We provide services through traditional in-person service delivery either one-on-one or in groups. We also use technology to provide services via online live webinar presentations, email, and telephone.





OUR EXPERTISE

- Zeiders' highly qualified, professional workforce knows the military lifestyle and culture with over 70% of our employees with a military affiliation either as a veteran, spouse or family member.
- Zeiders holds The Joint Commission's Health Care Staffing Services (HCSS) Certification demonstrating our ability to provide quality, industry-leading professional services.
- Zeiders has demonstrated its commitment to military leadership and families during times of crisis including response after the USS Cole bombing, supporting establishment of the 9/11 Pentagon Family Assistance Center, and providing 24/7 crisis center operations after natural disasters such as Hurricane Katrina and the San Diego fires.
- Our military-lifestyle experienced workforce understands deployments, redeployments and return/reintegration of Service members. In the past year, our employees participated in over 30 shipboard rotations providing reintegration services to tens of thousands of deployed Sailors and Marines through the U.S. Navy's Return and Reunion program.

Zeiders Makes a Difference...

The Challenge: In the current global environment with increased military mobilizations and deployments, the Navy identified the need for education and outreach to schools to enhance the understanding and support of military children by community educators.

The Solution: To assist in meeting this challenge, Zeiders educators developed a program to provide training, education, and resources to school personnel on the issues facing military children. The program was implemented in selected locations with large numbers of military children to enhance awareness of the issues and available resources, and to provide information on how the military lifestyle may impact a student's education. It offers suggestions and practical strategies for schools to implement in support of their military children and families.

OUR CLIENTS

Zeiders is proud to have supported a variety of clients, including the U.S. Navy, U.S. Marine Corps, U.S. Army, National Guard, and the Canadian Military Family Resource Centre. Also, we are pleased to have provided our professional services to develop and produce these Military Family Readiness projects for our clients:

- U.S. Navy Deployment Handbook and Instructor Guide
- U.S. Navy Ombudsman Program Basic Training Instructor Guide; Reserve Ombudsman Training
- U.S. Marine Corps Accreditation Resource Guide
- U.S. Navy Casualty Assistance Calls Officer (CACO) Standardized Curriculum

CONTACT US

To discuss how Zeiders can help your organization achieve its mission and enhance individual and organizational effectiveness, please contact us:

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